

OUR PRODUCT ONBOARDING PROCESS

Ready to start manufacturing?

Here is a short outline of the steps involved in onboarding your product with Nowchem Pharma & Skincare.

STEP 1



Checklist & Confidentiality

If you have a product ready to go, we will usually jump straight into a non-disclosure agreement. This way you can confidentially share your intellectual property and we can begin the process.

We'll send you a checklist outlining everything we need from you, but the most important thing is the formulation and manufacturing instructions, as we need to make sure we have a tank suitable for making your product.

We'll send you our manufacturing agreement, trading terms and GMP agreement (if TGA product) so your team can start reviewing the paperwork, as sometimes this can take a while.

Quoting

Once we have all the details regarding your product, we'll sit down with the production team to discuss the requirements.

This includes potential blending options, how we would fill and pack your product, and determining any MOQ's based on tank volumes and your market needs. We'll then start contacting suppliers to get pricing on your raw materials and packaging. If you already have supplier information for your raw materials and packaging, please provide this as it makes the process so much quicker! Next, we'll pull it all together to provide you with a quote.



STEP 2

STEP 3



Placing your first order

So, you have accepted our quote, we'll go through the real nitty-gritty of manufacturing agreements, account application forms etc. When you place your order, we'll provide an approximate due date for your finished product.

For your first order it's not usually a simple blanket lead time – it will depend on a variety of factors including the availability of your raw materials and packaging components. For example, if your packaging is made to order and imported from overseas, your lead time is likely to be several weeks longer.

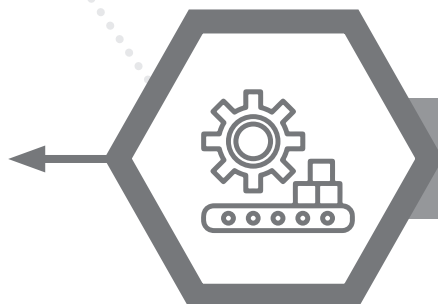
Manufacturing, QC & Shipment

Hooray!!! You have placed your order. This will typically take 4-6 weeks for manufacturing.

The lead times do vary depending on any long lead time componentry, and we also need to ensure the required tanks, filling lines etc are free to use. Once the bulk of your product is made, we will perform quality control checks to ensure everything is in specification, before packing your product off.

Again, the production timeline for TGA products is usually longer as there are more testing requirements, both for incoming raw materials and finished products.

Once your order is packed and ready to go, the customer service team will be in contact with you to organise the shipping of your product.



STEP 4